Pivoting Communications

New ways of communicating your brand to the US audience



Lux & Wines

PURVEYORS OF FINE WINE



The way we communicate about wine has evolved

- The pandemic has brought changes in the way we behave and engage in our daily lives. It has impacted our thoughts, feelings and attitudes about online activities.
- We need to evolve our communication approach to connect and engage with new and existing consumers by sharing and creating compelling stories and content.



Engaging people, compelling narratives, unique experiences and culinary expertise can differentiate your brands in an inclusive, authentic and interactive setting

- Consumers want to connect with people: social isolation
- Move to home entertainment and digital experiences
- Anyone can tune in and learn about world-class offerings from the people who know them best
- IG Live Episodes and other social media platforms can highlight wine, people, culture, and stories, supporting brand messaging objectives









Digital: The New Normal for Media Tours and Trade Events





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Silver Lining: Pivoting to virtual events allows more consumers to experience your brand





Partnerships & Linking to Commerce





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WITH KAREN MACNEIL & BARBARA WIDMER







Food & Wine Classic at Home: Summer Sippers SmackDown Trio



Key Learnings: Pivoting to Digital Communications







Understand the role of activity with a defined goal. For example: build brand awareness, grow consumer affinity, educate trade or sales or gain 3rd party endorsements.

Objectives

Theme

Have clear focus for digital event to captivate the audiences' attention. Concise messaging and storytelling is extremely important.

Moderator

Include an outside, 3rd party voice to guide the experience and help make the experience much more credible and dynamic.



Be Prepared

Ensure your MC & spokespeople have a rehearsal prior to event, prepare list of questions in advance.

Food Pairing

Along with range of interesting wines to taste, pair with bites of appropriate foods. Leads to more discussion and gives guests a more engaging experience.

Images & Videos

Don't just speak, weave in appropriate images & videos throughout presentation to keep attention and showcase key messaging points visually.



Don't forget to measure results: Attendance, comments, engagements, views of event, clicks to website, e-commerce platform, sales.

Thank You